

# In-home care and support

## Referring your patients to Blue Care

Blue Care is one of Australia's leading care providers and our in-home support services are available to people of all ages.

We tailor services to meet your patients' individual needs – whether it is for post-acute care or some assistance around the house, Blue Care can help.

With a specialised clinical workforce, Blue Care can provide clinical activities your patients require including catheter and wound care, intravenous antibiotics and health assessments as well as allied health services, including occupational therapy, physiotherapy, podiatry and social work.

#### What support can Blue Care offer my patients?

We have a wide range of support services and activities available for people of all ages. With 260 centres across Queensland, we have a Blue Care team close by.

Here are just some of the services available:

At home	Getting to places	Health and wellbeing
<ul> <li>Personal care</li> <li>Carer respite – in home or in our community centres</li> <li>Meal preparation</li> <li>Housework</li> </ul>	<ul> <li>Doctors and hospital appointments</li> <li>Allied Health appointments</li> <li>Social outings and family events</li> <li>Shopping</li> </ul>	<ul> <li>Nursing care</li> <li>Diet and nutrition</li> <li>Mobility and exercise</li> <li>Before and after hospital care</li> </ul>

#### Who can I refer to Blue Care?

We can provide care and support to patients of all ages, for government subsidised or privately funded services.

### How do I refer a patient to Blue Care for in-home care and support?

Our dedicated Referrer Hotline, **1800 030 289**, offers you direct access to our highly experienced clinicians who can assist you with any specialist enquiries.

Referrals can be emailed to Blue Care securely via Medical Objects, using our ID: CB4001000PV.

Blue Care referral templates for installation into your practice software can be accessed on our website bluecare.org.au/Referrers-and-Service-Providers.

Alternatively fax through your referral to our team on 1800 170 446.

#### How quickly can Blue Care provide services?

We will contact your patient as soon as we receive your referral to coordinate their care.

We will discuss with them any potential subsidies they may be entitled to and facilitate on-referral to government departments, such as My Aged Care for patients over 65.

1800 030 289 bluecare.org.au

