

Blue Care **Live Well Centre**

Cancellation & Non-Attendance Fees

If you are unable to attend a scheduled appointment, please let us know at least 24 hours' in advance. Late cancellations and non-attendance of an appointment will incur cancellation or nonattendance fees.

In the event of exceptional circumstances, the Head of Operations will be notified and they will advise if the cancellation/non-attendance fee will stand.

Any fees incurred are required to be paid before the next consultation is booked.

If you have any queries regarding this or any of our policies, please do not hesitate to contact Reception.



