



Everyone deserves to feel safe

Our Safeguarding Commitment

UnitingCare is committed to protecting every individual that interacts with our services from the risk of abuse, harm, exploitation or neglect.

The mission of UnitingCare is to care for the health and wellbeing of children, young people, adults, families and communities.

We do this by reaching out to people in need, speaking out for fairness and justice, and caring with compassion, innovation and wisdom. We're guided by our shared values to treat people equally with respect, compassion and dignity, aligned with fundamental principles of human rights.

Our commitment:

- Listen and respond to all reports of unsafe practices.
- Treat all safety concerns seriously and respect confidentiality.
- Promote awareness and understanding of safeguarding among our people (employees, volunteers and contractors).
- Undertake safe recruitment and screening practices.
- Provide a culturally safe environment where people feel supported to speak up and feel heard.
- Report concerns about abuse, harm, exploitation and neglect to authorities in accordance with all legal obligations.
- Take decisive action to investigate and address safeguarding issues in a trauma-informed manner.
- Embed safeguarding in our practices across UnitingCare.

We will continuously review and improve our safeguarding policies and procedures to uphold the highest standards of protection and care for all.