

Support at Home Price List

Effective from 1 November 2025

Service	Basis	Weekday	After Hours	Saturday	Sunday	Public Holidays
Care Management	Per Hour	\$168.00	\$193.00	\$224.00	\$280.00	\$336.00
Care Management Clinical	Per Hour	\$195.00	\$225.00	\$261.00	\$327.00	\$393.00
Restorative Care Management	Per Hour	\$195.00	\$225.00	\$261.00	\$327.00	\$393.00
Centre Based Respite	Per Hour	\$35.00	\$41.00	\$47.00	\$60.00	\$72.00
Centre Bus	Per Trip	\$16.50	\$17.25	\$18.25	\$20.00	\$21.50
Domestic Assistance	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Laundry Services	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Shopping Assistance	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Flexible Respite	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Maintenance – High Clean	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Garden Maintenance	Per Hour	As per quote plus administration charge				
Assistance with home maintenance and repairs	Per Hour	As per quote plus administration charge				
Expenses for home maintenance and repairs	Per Hour	As per quote plus administration charge				
Nursing in Home	Per Hour	\$189.00	\$216.00	\$249.00	\$308.00	\$368.00
Nursing Short	Per Hour	\$229.00	\$260.00	\$297.00	\$366.00	\$434.00
Nursing in Centre	Per Hour	\$150.00	\$172.00	\$200.00	\$251.00	\$302.00
Nursing Telehealth	Per Hour	\$174.00	\$196.00	\$224.00	\$275.00	\$326.00
Nursing Indirect	Per Hour	\$150.00	\$172.00	\$200.00	\$251.00	\$302.00
Nursing Enrolled	Per Hour	\$173.00	\$196.00	\$225.00	\$277.00	\$328.00
Nursing Enrolled Indirect	Per Hour	\$125.00	\$144.00	\$168.00	\$210.00	\$252.00

Service	Basis	Weekday	After Hours	Saturday	Sunday	Public Holidays
Nursing Group	Per Hour	\$75.00	\$86.00	\$100.00	\$125.00	\$151.00
Nursing Care Consumables	Per Quote	As per quote plus administration charge				
Nursing in Home	Per Hour	\$189.00	\$216.00	\$249.00	\$308.00	\$368.00
Nursing in Centre	Per Hour	\$150.00	\$172.00	\$200.00	\$251.00	\$302.00
Nursing - Telehealth	Per Hour	\$174.00	\$196.00	\$224.00	\$275.00	\$326.00
Nursing Indirect	Per Hour	\$150.00	\$172.00	\$200.00	\$251.00	\$302.00
Nursing Enrolled	Per Hour	\$173.00	\$196.00	\$225.00	\$277.00	\$328.00
Nursing Group	Per Hour	\$75.00	\$86.00	\$100.00	\$125.00	\$151.00
Nursing Care Consumables	Per Quote	As per quote plus administration charge				
Medication Visit	Per Hour	\$153.00	\$174.00	\$199.00	\$245.00	\$292.00
Medication Visit in Centre	Per Hour	\$103.00	\$119.00	\$138.00	\$173.00	\$208.00
Personal Care	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Personal Care – Indirect	Per Hour	\$120.00	\$135.00	\$154.00	\$189.00	\$224.00
Continence Management non-clinical	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Continence Management non-clinical telehealth	Per Hour	\$120.00	\$135.00	\$154.00	\$189.00	\$224.00
Social Support Group	Per Hour	\$35.00	\$41.00	\$47.00	\$60.00	\$72.00
Social Support Individual	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Social Support - Indirect	Per Hour	\$120.00	\$135.00	\$154.00	\$189.00	\$224.00
Accompanied Activities - 0 to 10km	Per Hour	\$130.00	\$147.00	\$168.00	\$207.00	\$246.00
Accompanied Activities - 10 to 20km	Per Hour	\$144.00	\$161.00	\$183.00	\$221.00	\$260.00
Accompanied Activities - 20 to 50km	Per Hour	\$187.00	\$204.00	\$226.00	\$264.00	\$303.00

Service	Basis	Weekday	After Hours	Saturday	Sunday	Public Holidays
Accompanied Activities - 50km above	Per Hour	\$275.00	\$292.00	\$313.00	\$352.00	\$391.00
Cultural Support	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Cultural Support - Indirect	Per Hour	\$120.00	\$135.00	\$154.00	\$189.00	\$224.00
Digital Education and Support	Per Hour	\$125.00	\$143.00	\$165.00	\$206.00	\$247.00
Digital Education and Support Telehealth	Per Hour	\$120.00	\$135.00	\$154.00	\$189.00	\$224.00
Assistive Technology	Per Hour	\$187.00	\$203.00	\$248.00	\$277.00	\$366.00
Home Modifications	Per Hour	\$187.00	\$203.00	\$248.00	\$277.00	\$366.00
Specialised Nurse	Per Hour	\$207.00	\$236.00	\$271.00	\$335.00	\$399.00
Transport Group up to 10km	Per Trip	\$17.00	\$18.00	\$20.00	\$24.00	\$27.00
Transport Group 10km to 20km	Per Trip	\$27.00	\$29.00	\$32.00	\$38.00	\$44.00
Transport Group 20 to 50 km	Per Trip	\$47.00	\$52.00	\$57.00	\$67.00	\$77.00
Transport Group above 50km	Per Trip	\$80.00	\$87.00	\$96.00	\$112.00	\$128.00
Transport Individual up to 10km	Per Trip	\$50.00	\$54.00	\$60.00	\$71.00	\$81.00
Transport Individual 10km to 20km	Per Trip	\$80.00	\$87.00	\$97.00	\$114.00	\$131.00
Transport Individual 20 to 50 km	Per Trip	\$142.00	\$156.00	\$172.00	\$202.00	\$231.00
Transport Individual above 50km	Per Trip	\$239.00	\$261.00	\$288.00	\$336.00	\$384.00
Indirect Transport	Per Trip	As per quote plus administration charge				
Meal Preparation at Home	Per Hour	\$125.00	\$143.00	\$165.00	\$ 206.00	\$247.00
Delivered Meal	Per Meal	\$23.00	\$26.00	\$29.00	\$35.00	\$40.00

Care Management Charge

Care management involves regular and ongoing communication with the participant and their family members or those who support the participant, including their registered supporters. Care management involves the establishment of relationship-based support and planning between the care partner, the participant and those that support them: Participants receiving ongoing services will have 10% deducted from their quarterly budget for care management.

Care management involves initial and ongoing:

- Understanding of rights and obligations and the establishment and review of service agreements.
- Care planning, service planning and management.
- Development, review and evaluation of a participant's care plan and quarterly budget.
- Monitoring of services provided.
- Provision of information and education about the participant's care and services.
- Support to connect to health and other services when needed.
- Assistance to request a Support Plan Review, if needed.

Minimum Service Duration

For all services requiring staff travel to a client's location, the minimum visit duration is 30 minutes. An exception applies to medication visits, meal preparation at home (heating up meals only) which have a minimum duration of 15 minutes.

Terms of Cancellation

Participants are responsible for notifying ARRCS if they will be unavailable for a scheduled visit. To cancel a service without incurring a charge, notification must be received by 11:00 AM on the day prior to the scheduled service at the latest. Cancellations made after this time may incur the full-service fee.

However, we acknowledge that unforeseen circumstances, such as hospitalization, may prevent timely notice. In such cases, cancellation fees will be waived.

Meals

'Delivered Meal' charge in the price schedule indicates the meal preparation and delivery charge.

*To be advised

Administration Charge

All services 'as per quote plus administration charge' and Taxi Vouchers will have a 5% administration charge attached.