

Patient information booklet

# Preparing for your hospital stay



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**UnitingCare**



# Welcome to The Wesley Hospital

Thank you for choosing The Wesley Hospital. We hope that the care and service you receive during your stay meets your physical, emotional and spiritual needs. This booklet provides helpful information to assist you during your stay with us.

The Wesley Hospital is one of Australia's iconic and largest private, not-for-profit hospitals. In the heart of Brisbane more than 1,000 Visiting Medical Practitioners and 2,500 staff deliver personalised care through life's journey for generations of Queenslanders. We offer comprehensive care across a wide range of acute tertiary-level medical and surgical services, and through research and education we're constantly searching for the latest in treatment techniques and processes. We show consideration of the whole person and not just their physical health, placing our patients and their loved ones at the heart of everything we do.



## Acknowledgment of Country

We acknowledge the traditional custodians of the land on which we work and serve. We acknowledge that these custodians have walked upon and cared for these lands for thousands of years. We acknowledge the continued deep spiritual attachment and relationship of Aboriginal and Torres Strait Islander peoples to this country and commit ourselves to the ongoing journey of reconciliation.



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**Everyone is welcome at The Wesley Hospital**

# Register your admission

Before your planned admission date, please register your details with us online or by phoning our hospital registration team. Registering your online booking should take approximately 20–30 minutes.

**<http://wesley.com.au/register>**

For further assistance, please call our hospital registration team between 8am to 6pm Monday–Friday: 07 3232 7777.

## To complete your online registration you will need

- + valid email address
- + personal details, next of kin, emergency contact details
- + medicare card number
- + private health insurance name and membership number
- + credit or debit card details
- + medical and surgical history and a list of medications.

## Where applicable

- + WorkCover / third party insurer details
- + self funding information (if not claiming private cover)
- + CMBS item numbers (if provided by doctor)
- + anticipated length of stay
- + pension / concession / safety net card number.



# Financial information

## Fees and charges

### Private health insurance

If you have private health insurance please speak to your health fund prior to admission to ensure you understand your level of cover.

Important questions to ask your health fund:

- + Does my policy cover me for this admission? If you have been a member of your health fund for less than 12 months your fund may not accept liability for the costs of your admission.
- + What is my hospital excess payment on my insurance policy?
- + Are there any co-payments required for each night I will be in hospital? If your policy has an excess or co-payment, you will be requested to pay the amount prior to your admission.
- + Does my policy exclude or restrict payment for some treatments, for example cardiac, orthopaedic or rehabilitation?
- + Are prosthetic or disposable items used during my intended surgery covered by my insurance?

### Department of Veterans' Affairs (DVA) patients

- + Gold card holders are covered for all care
- + White card holders are covered subject to approval by DVA. Please confirm this with DVA prior to admission
- + A Veterans' Affairs Liaison Officer is available to assist patients with White or Gold Cards issued by the Department for Veterans Affairs. Please telephone 13 32 54 (local) or 1800 555 254 (regional – free call).

### WorkCover Queensland /Third party compensable

Total payment of your estimated costs are payable prior to admission unless approval for admission has been confirmed by your insurance company prior to admission.

### Self-insured patients and International Patients

It is important that you understand the cost quoted is an estimate only as, in the event of unforeseen complications or variations from the proposed treatment, the fees payable may increase. Total payment, other than any ancillary charges, must be made on or prior to your admission.

## Additional costs

### Doctors' fees

This is billed separately by your doctor(s) – you will need to discuss the fees payable with your doctor before your admission. Depending on the reason for admission, you may receive accounts from one or more of the following:

- + surgeon
- + anaesthetist
- + surgical assistant
- + other doctors who become involved in your care.

### Pathology and other tests

Pathology and other testing services are supplied by a number of third party service providers who attend the hospital campus (e.g. QML, Sullivan & Nicolaides, Envoi, GenesisCare). Examples include blood tests, tissue examination and ECGs. Your doctor determines which provider is used. Charges for pathology and testing services will be billed separately by the individual provider.

### Diagnostic imaging / radiology

I-MED Radiology provides inpatient radiology services to hospital patients. Charges for radiology or imaging services performed during your hospital admission will be billed separately by I-MED.

### Wesley Emergency Centre

If you receive treatment in the Wesley Emergency Centre prior to your admission or following your admission, a separate account will be rendered for these services.

### Other

Phone calls, extra meals for family/carer.

## Slade Pharmacy

Slade Pharmacy will dispense new medications prescribed during your admission and ensure you are supplied with the required medications on discharge. You will receive an invoice from Slade Pharmacy for medications that are not covered by your health fund.

# Preparing for hospital

## Overnight patients

### Pre-Admission Clinic

If you will be staying overnight, once you have completed your registration **contact the Wesley Pre-Admission Clinic on 07 3232 7316.**

Depending on your procedure, age and medical history, your surgeon may require a nursing assessment and investigations (e.g. blood tests and/or X-rays) at our Pre-Admission Clinic prior to your surgery. For patients outside of Brisbane, or those who may have difficulty attending the clinic, we can arrange a phone interview and have the tests performed closer to home. During this appointment, our nurses will undertake a comprehensive assessment of your health care needs and can arrange other services such as physiotherapy or complex discharge planning if required. You will have the opportunity to discuss your health and medication history, and any concerns or questions you may have about your admission or discharge.

### What should overnight patients bring to hospital?

#### Documents

- + doctors' letters, reports, notes and consent forms
- + all relevant scans, x-rays and ECGs
- + certified copy of Power of Attorney or Advance Health Directive (if applicable)
- + medicare card, health fund card and credit or debit card for payment of excesses, co-payments or incidentals (if not completed online)
- + loose change should you wish to purchase small items.

#### Medications

- + an up-to-date list of ALL the current medications you are taking – this may be in the form of a Dispensing History from your Pharmacy OR a medications summary from your GP
- + sufficient supplies of your medications in their original, labelled packaging for the entire duration of your stay
- + your repeat scripts and any authority scripts



- + any medications that are in a dose administration aid, but understand that these may not be able to be used during your hospital stay as our staff cannot verify the content, age or prescribed dose
- + all inhalers, creams, ointments, patches, eye or ear drops, injections and herbal or complementary medicines
- + your doctor will provide instructions regarding any medications that may need to be altered or ceased prior to admission - please confirm with your doctor if you are unsure.

### Personal belongings

- + one small secure bag or suitcase on wheels that will fit all of your personal belongings (including the clothing you are wearing)
- + CPAP machine and attachments (if you have been advised to use one of these at home, it is also advisable to use one in hospital)
- + reading materials and physical aids: phone charger, glasses, hearing aids (with cases), walking stick, mobility aids
- + nightwear, dressing gown, slippers or comfortable, flat shoes and toiletries – our hospital environment can be cool so ensure you bring warm clothing and a jacket
- + If you require specialised/additional pillows for your post-operative phase, please arrange for these to be delivered once you are recovering in the ward. We are not able to store these items preoperatively.

*Please do not bring valuables or large sums of money to the hospital. The Wesley Hospital does not take responsibility for personal belongings and valuables and is not liable for the loss of money, personal property or valuables brought into the hospital.*





## Day patients

### Helpful things to know

- + Please arrange for a responsible person to collect you and transport you home after your procedure. They should also stay with you for the first 24 hours following your day procedure.
- + The nursing staff will record the name and number of the person who is collecting you after your surgery/procedure. They will contact the nominated person and tell them the approximate time you will be ready to be collected. There is a designated day patient pick-up car parking area at the front entrance of the hospital for short term use.
- + It is unsafe to drive in the first 24 hours after surgery and you may not be legally covered by insurance.
- + Public transport is not a safe choice for transport home after discharge from hospital.
- + You must not sign any contracts or make important decisions for 24 hours following your procedure.
- + You must follow any instructions you are given after your procedure and contact your doctor or present to an emergency department should you have any post procedural complications.

### What should day patients bring to hospital?

- + a small bag to place your clothes and shoes in during your procedure
- + something warm to wear while you are waiting for admission
- + a medication list and/or medications for your anaesthetist to review, relevant x-rays/scans
- + consent forms completed by you and your doctor
- + medicare card, health fund card and credit or debit card
- + reading materials and physical aids: glasses, hearing aids (with cases), walking stick, mobility aids.



## Maternity patients

You may register your intended booking online once your pregnancy and obstetrician have been confirmed. If you have an enquiry about your booking, please phone the Maternity Unit on 07 3232 7432.

For antenatal class bookings or information please email [twh.maternity@uchealth.com.au](mailto:twh.maternity@uchealth.com.au)

## Children

Children being admitted for surgery or procedures will be admitted through our designated paediatric unit. Please dress your child in two-piece pyjamas or comfortable clothes and ensure they have a shower before coming in to hospital. Your child can also bring a toy. For bottle-fed infants, you will need to supply their formula.

For children less than 16 years old we ask that one parent/carer accompany their child to theatre and be available during the recovery stage. Both parents are welcome to be with their child on the ward after their recovery. For overnight bookings, one parent/carer may stay overnight in your child's room. Meals are provided for your child; however, there may be a charge for boarder parent meals should you wish to receive them. The parent or carer should bring some comfortable clothes and their toiletries.

# Your admission

## On the day of your admission:

- + bathe/shower but do not apply any deodorant, powders or creams
- + do not wear make-up, nail polish or jewellery (remove all piercings)
- + do not smoke or drink alcohol for 24 hours before your surgery
- + wear comfortable clothes.

## On arrival

### Drop off area

Patients may be dropped off and collected from the main hospital entrance at 40 Chasely Street, Auchenflower.

### Admissions desk

A volunteer will greet you on arrival and direct you to the Admission Desk to register your attendance. Admissions staff are aware of theatre scheduling and ensure patients are admitted according to their procedure time, whilst making every effort to keep your wait to a minimum.

### Patient progress

Your family and friends will be able to track your progress through theatre from admission to discharge (to home or a ward) by checking our electronic tracking boards in the hospital or online using a patient case number. This case number will be provided by admissions upon arrival.

The online electronic tracking board is located at: [www.wesley.com.au/track](http://www.wesley.com.au/track)

## The admission process

On admission we will ask you to confirm the information previously provided and sign the following documentation:

- + Health Fund Claim form
- + Informed Financial Consent (if not already completed online)
- + Acknowledgment and Disclaimer form.

At this time any outstanding excess or co-payment will be collected. Payments can be made by credit card, EFTPOS (limits apply) or cash at the Admission Desk. It is a requirement of your admission that we collect and store your credit/debit card details.

If you are being admitted for medical reasons (i.e. not having a surgery or a procedure) or are being admitted before your day of surgery, arrangements will be made to escort you to the ward when your accommodation is available.

## Going to theatre

If you are admitting on your day of surgery, you will be escorted to the Day of Surgery Unit by a volunteer. You will be asked to take a seat until you are called by nursing staff who will prepare you for your procedure. You will then be escorted through to the procedural area where a nurse will ask you to confirm your medical history, take your weight and height and assist you to change into theatre attire. Your surgeon and anaesthetist may visit you during this time. A pharmacist may also discuss your medications with you.



# Your stay

## After your procedure

### Speaking to your doctor after surgery

If your relative or carer would like to speak to your surgeon after your surgery, please give their contact details to the staff in the Day of Surgery Unit and they will relay this request to the surgeon.

### Going to the ward

If you are being admitted to a ward after your procedure, the ward staff will collect you from the recovery area and accompany you to your room.

## Your hospital room

### Accommodation preferences

Whilst we endeavor to provide the type of room you have requested, we cannot guarantee availability as beds are allocated on the morning of your admission based on clinical decisions. Workers' Compensation patients are provided with shared room accommodation.

### Call bell

Each bedside has a handset that operates both as a call bell for nursing assistance and a switch for your over-bed light. Call bells are also located in the bathroom next to the shower and next to the toilet. Your nurse will advise you how to use the call bell.

### Internet access

Wi-Fi is available throughout the hospital. To use the hospital Wi-Fi, log in as UCH\_Guest on your electronic device.

### Television

Each bed is equipped with a television for patient use. In addition to regular free-to-air programming, cable channels and digital radio stations are also available. Please be mindful of the volume and wear headphones if you are sharing a room.

### Newspaper and magazines

Newspapers and magazines may be purchased from Espresso@theWesley in the hospital foyer or from the ward volunteer's trolley each day. Newspapers may also be purchased in the Gown and Glove Restaurant on Level 1.

## **The Wesley Hospital Auxiliary trolley service**

The trolley visits each ward selling chocolates, chips, sweets, basic toiletries, tissues, cards, notebooks and puzzle books, with funds supporting the Auxiliary's fundraising efforts for the hospital. Payments are via cash only.

## **Mail delivery / posting**

Mail is distributed to hospital wards Monday to Friday. Mail may be posted in the post box located on Level 2 outside the main entrance. Postage stamps are available for purchase at the Florist on Level 2.

## **Telephone enquiries from family and friends**

All general ward beds have a telephone which you may use to make local, STD and ISD calls. All calls are metered and will be charged to your credit card if not covered by your health insurance

We recommend that family and friends do not telephone for patient progress updates until mid morning, to allow routine patient care activities to be undertaken. All telephone enquiries should be directed to the hospital switchboard on 07 3232 7000. It is helpful if one family member is nominated as the person seeking this information and they can then share this with the rest of the family.

## **Going home**

We encourage you to discuss any discharge planning needs in the early stage of your admission so we can work with you to make appropriate plans for a safe discharge home. If your needs are considered complex and require additional assessment, we may refer you to the Discharge Care Coordination and Social Workers Department.

If you are over 65 (or over 50 for Aboriginal or Torres Strait Islander peoples) and needing to access in-home aged care services, you can register with My Aged Care 1800 200 422 or <http://www.myagedcare.gov.au>

If you are under 65 with a disability or chronic illness (and not eligible for NDIS), you may be eligible to access some lifestyle assistance under Queensland Community Support Scheme. This may be shopping or recreational activities, basic home maintenance, or visits to a Health Professional. To apply, contact the QCSS Access Point on 1800 600 300 or email [QCSSaccesspoint@ozcare.org.au](mailto:QCSSaccesspoint@ozcare.org.au). You will be scheduled to have an Eligibility Assessment and may have to wait, if approved, to access some assistance

If your stay involves admission to a ward, on the day of discharge we aim to have you ready to go home by 10am. Please discuss this with your nurse so you can make arrangements to be picked up at a suitable time.

## Hospital in the Home

Hospital in the Home provides you with the professional and personalised health care that The Wesley Hospital is renowned for, in the comfort and privacy of your own home, allowing you to get back to doing what matters to you most. Our Hospital in the Home service is delivered in partnership with Blue Care, a trusted community and home care provider who is also part of the UnitingCare family. For more information please visit [wesley.com.au/services/hospital-in-the-home](https://wesley.com.au/services/hospital-in-the-home).

## Your safety

Your safety is important to us. The hospital has a number of programs in place to assist in maintaining your safety during your stay.

Our strategies include:

- + preventing falls
- + reducing the risk of developing a blood clot
- + preventing pressure injury
- + reducing the risk of infection
- + confirming correct patient identity prior to any care delivery
- + medication safety management.

If you would like further information or support please ask your nurse.

## Advance Health Care Directive

An Advance Health Directive (AHD) is a formal way to give instructions about your future healthcare. It comes into effect only if your cognitive health deteriorates and you become unable to make your own decisions i.e. lose capacity to make decisions.

If you have an AHD, please forward this document to us when you book your admission or bring a copy on the day of your admission.





## Your rights and responsibilities

The Australian Charter of Healthcare Rights allows patients, consumers, families, carers and services providing healthcare to share an understanding of the rights of people receiving healthcare. This helps everyone to work together towards a safe and high quality health system. A genuine partnership between patients, consumers and providers is important so that everyone achieves the best possible outcomes.

You have a right to:

- + access healthcare (in a private health facility this means you have a choice of provider and medical practitioner in line with your level of health insurance or you choose to self fund your hospital admission and medical treatment)
- + receive safe and high quality care
- + respect, dignity and consideration
- + be informed about services, treatment options and costs in a clear and open way
- + be included in decisions about your care
- + privacy and confidentiality regarding your personal information
- + comment on and have your concerns addressed
- + refuse any investigations, treatment or surgery. If you choose to leave the hospital against medical advice you will be asked to sign a disclaimer as the responsibility for this action rests entirely with you
- + refuse to be questioned or examined by medical or other students
- + decide whether you will accept visitors and how long they will stay
- + nominate the people to be notified and they will be promptly, reliably and courteously informed.

Your responsibilities as a patient are:

- + to provide the hospital and your doctor(s) accurate/complete information about your medical history (physical or psychological) and special needs for discharge from hospital
- + to clarify and discuss any aspect of your care you do not understand with your healthcare team
- + to follow your healthcare plan and comply with any instructions for your care and safety
- + to act in a manner that does not compromise your safety

- + to consider the rights of other patients, particularly in relation to noise (radios, mobile phones, TVs and visitors) and property within the care area
- + to respect staff and ensure that your family and visitors act accordingly. The hospital has a zero tolerance policy in respect to harassment, verbal abuse, bullying and aggression and breaches will result in security intervention
- + to accept financial responsibility for all services rendered.

## Privacy

As part of your admission the hospital collects personal information from you which is used during your admission and to communicate with your health fund. Your privacy is important to us and we are committed to protecting your personal information.

The Wesley Hospital complies fully with the *Privacy Act 2000* and all other relevant Commonwealth and State Legislation regarding the collection and use of personal information. On admission, you will be requested to acknowledge and sign that you have read, understood and consented to the collection and use of your personal information. From the form, you will see that you have a choice about how some of your information may be used, so when completing your documentation read the document closely.

In relation to your personal information you have the right to:

- + withdraw any consent to use the information (Note: this may impact on your medical care)
- + request to restrict or limit access to specific persons (hospital to be notified)
- + obtain access to and correct any error in the information
- + complain if your information has not been kept confidential or private
- + request to access your medical record (a fee may apply).

To access your personal information held by the hospital (including your medical record) please write to:

The Privacy Officer  
The Wesley Hospital  
PO Box 499  
TOOWONG QLD 4066

## Feedback

We welcome all feedback from our patients, their families and carers.

If you have concerns about your care while you are in hospital, please ask to speak to the Clinical Nurse Manager or Hospital Nurse Manager (after hours) who will be able to assist you directly.

If you wish to provide us with additional feedback or make a formal complaint about any aspect of your hospital experience, you can make contact in the following ways:

- + via a hospital discharge survey, if received
  - + telephone the Patient Liaison Officer on 07 3232 7470
  - + email [wesleyqualityfeedback@uchealth.com.au](mailto:wesleyqualityfeedback@uchealth.com.au)
  - + in writing to:  
The Quality and Safety Unit  
The Wesley Hospital  
PO Box 499, Toowong QLD 4066
- OR
- The General Manager  
The Wesley Hospital  
PO Box 499, Toowong QLD 4066
- + via our website [www.wesley.com.au](http://www.wesley.com.au)

If you have made a complaint that you feel has not been adequately resolved you may contact:

The Office of the Health Ombudsman, telephone 13 36 46 or visit [www.oho.qld.gov.au](http://www.oho.qld.gov.au).

A complaint specifically about health insurance can be lodged with:

The Private Health Insurance Ombudsman, telephone: 1800 640 695 or email [info@phio.org.au](mailto:info@phio.org.au).

## Let us Know

Should you or your family have concerns that need immediate action, your concerns can be escalated to a senior clinician through the dedicated 'Let us Know' phone number – 1800 872 255.

# Visiting hours

General ward visiting hours are from 8am to 8pm.

Intensive Care Unit (ICU) visiting hours are from 10am to 2pm, and 4pm to 8pm.

Please note that flowers are not allowed in 4M, 4W or 3M (ICU).

# Parking

The Wesley Hospital has a large car park with 1,000 public parking spaces located within the hospital grounds. Open 24 hours a day, it can be accessed from Lang Parade. A ticketless parking system is in operation. Disabled parking spaces are available on each carpark level closest to the main hospital building. There is a patient drop-off/pick-up zone just outside the main hospital entrance.

# Public transport

## Taxi

A taxi rank is located at the main hospital entry. A Yellow Cabs direct phone (free call) is in the foyer.

## Train

Auchenflower Railway Station is on the Richlands, Rosewood and Ipswich lines coming from the city.

## Bus

Approximately a 10 minute walk from the main entrance. Brisbane City Council buses leave from outside the hospital on Coronation Drive. Buses to the City and Toowong stop every 10 minutes. Please note there is a steep walk from Coronation Drive to the front of the hospital on Chasely Street

## City Cat

Approximately a 20 minute walk from the main entrance. A City Cat Terminal is located opposite the Regatta Hotel on Coronation Drive. Please check with TransLink [www.translink.com.au](http://www.translink.com.au) for timetables. Please note there is a steep walk from Coronation Drive to the front of the hospital on Chasely Street.

# Facilities

## Restaurant and cafes

Cafés and coffee shops are available where family and friends can enjoy a meal or drink while waiting. There are also vending machines containing drinks and snacks located adjacent to the Wesley Emergency Centre and opposite the main lifts on Level 1 and Level 3.

### **Gown and Glove Restaurant**

Level 1 of the hospital, next to the Evan and Mary Thompson Auditorium.

Open: (Mon – Sun) 6am – 7.15pm

The Gown and Glove Restaurant offers a range of hot and cold meals, as well as hot and cold drinks, snacks and confectionery. The Wesley Courtyard is located on Level 1 opposite the Gown and Glove Restaurant. There are tables and chairs for patients and visitors to sit outside.

### **Espresso@theWesley**

Ground floor (Level 2) of the main hospital

Open: (Mon – Fri) 6am – 5pm (Sat – Sun/Public Holidays) 8am – 3pm

### **SJ's Bistro**

Ground floor, Sandford Jackson Building

Open: (Mon – Fri) 6.30am – 4pm

### **Rose Café**

Ground floor of the Wesley Medical Centre

Open: (Mon – Fri) 6.30am – 4.30pm

## ATM

An ATM is available on Level 2 of the hospital opposite I-MED Radiology.

## Flowers by the Wesley

Located adjacent to the admissions desk in the main foyer of the hospital.  
Telephone 07 3232 7151.

## Smoking

Smoking is prohibited at all Queensland public and private hospitals and health facilities, and for five metres beyond their boundaries. These no-smoking laws apply at all times and include the use of all smoking products, including regular cigarettes and devices commonly known as e-cigarettes.

## Accommodation nearby

The Wesley Accommodation Service provides accommodation in close proximity to the hospital. All units are fully equipped. The units at Lang Parade Lodge also feature kitchenettes including microwave ovens.

For more information please contact:

The Wesley Rotary Lodge 07 3377 2177

Lang Parade Lodge 07 3871 1780

If you have had your travel approved under the Queensland Government's Patient Travel Subsidy Scheme, you may be eligible for assistance towards the cost of any outpatient accommodation. Please check with your regional hospital regarding this.



# Spiritual, cultural and emotional wellbeing

## Pastoral Care Services

As part of our commitment to holistic care and spiritual well-being, chaplains regularly visit each ward and are available to support patients and their families. Priests and lay people are also available to visit members of their denominations. Please ask one of the nursing staff to arrange a visit when needed. There is a chaplain on call at all times for emergency situations. Holy Communion is available on request and Baptisms are available in emergency situations. If you have any enquiries or comments regarding Pastoral Care, please contact the Pastoral Care Manager or ask the Clinical Nurse Manager in your ward.

## Chapel

The Wesley Chapel is located on Level 2 in the main foyer of the hospital. It is available at all times for reflection and prayer. The Chapel serves the Wesley Hospital community and is a quiet and sacred space. A short devotional service is held each weekday and on Sunday in the Wesley Chapel at 10am. The service is broadcast on the Pastoral Care channel on the television in your room. Most Sunday mornings Holy Communion is celebrated in the Uniting Church tradition. On Wednesday morning a Catholic Mass is held. If you would like to attend these services, please speak with one of the nursing staff.

## Aboriginal and Torres Strait Islander Support Officer

Our aim is to be culturally responsible and we are committed to social justice for Aboriginal and Torres Strait Islander peoples. Our Aboriginal and Torres Strait Islander Support Officer is available to support you in your cultural and emotional wellbeing while in hospital and can be contacted on 07 3253 4666.





# Supporting the Wesley

Together, we have the power to touch the lives of thousands of families and to alleviate suffering in our communities throughout Queensland. Your generosity enables us to develop new projects that support the exemplary services and activities of our hospitals, fund valuable research and improve the quality of patient care.

## Leaving a legacy

Gifts in Wills to the Wesley have helped create our facilities, purchase medical equipment, implement the latest surgical and technological expertise, and provide access to research that is translated rapidly into improved care.

Thanks to gifts in Wills from past supporters, we have created a comprehensive cancer care service, developed the largest robotics program in Australia, and provided our surgeons access to a wide range of ground-breaking technology.

If you are considering leaving a gift in your Will to The Wesley Hospital, or you would like further information, please contact our Gifts in Wills Manager for a confidential discussion on 1800 961 331 or email [plannedgiving@ucareqld.com.au](mailto:plannedgiving@ucareqld.com.au).

## Donate

If you would like to help the Wesley continue its vital work, there are a number of ways you can donate:

- |                                                                             |                                                                     |
|-----------------------------------------------------------------------------|---------------------------------------------------------------------|
| + Phone:<br>Call us on 1800 961 331<br>(M – F, 9am – 4pm)                   | + Post:<br>The Wesley Hospital<br>GPO Box 2240<br>Brisbane QLD 4001 |
| + Online:<br><a href="http://Wesley.com.au/donate">Wesley.com.au/donate</a> |                                                                     |

There are many ways you can support our work with a donation today. Your donation can be directed to:

- |                                    |                          |
|------------------------------------|--------------------------|
| + Palliative Care services         | + Wesley Prostate Clinic |
| + Choices Cancer Support Centre    | + Cardiac Care services  |
| + Cancer Care services             | + Wesley Breast Clinic   |
| + Neurological and Stroke services | + Area of greatest need  |

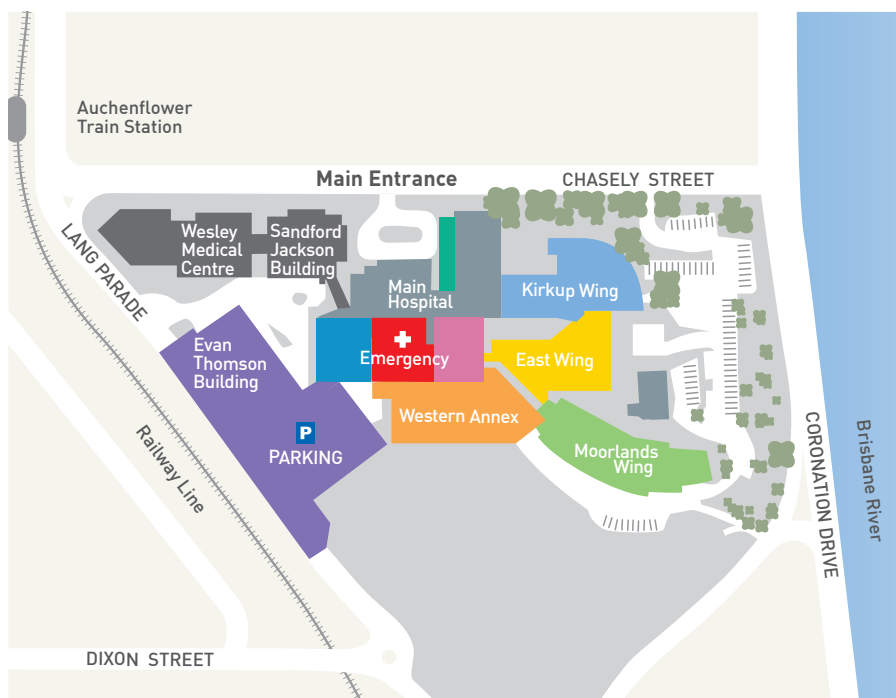
All donations over \$2 are tax deductible. Thank you!

The Wesley Hospital  
451 Coronation Drive  
Auchenflower QLD 4066

PO Box 499  
Toowong QLD 4066

Phone: 07 3232 7000  
Fax: 07 3371 6834

[wesley.com.au](http://wesley.com.au)



Version 5 As at June 2025

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